MUNILOGIC CE'S CUSTOMER MODULE

Code | Permit | Property | License | Zoning | **Customer**

Water | Strom | Subdivision | Roadway | Sanitary | Tax

EFFICIENT AND EFFECTIVE SERVICES FOR YOUR CITIZENS

ABOUT CUSTOMER MODULE

As a local government, one of your most important responsibilities is to provide efficient and effective customer service to your citizens. However, managing and resolving customer inquiries can be a complex and time-consuming process, often involving multiple departments and personnel. This is where MuniLogic CE's customer module comes in.

MuniLogic CE's customer module is specifically designed to handle any type of customer request, inquiry, or complaint in a streamlined manner. The latest technologies, it allows local governments to handle large volumes of customer requests with ease, reducing wait times, improving response times, and ensuring that all requests are handled in a timely and effective manner.

- Manage and resolve customer inquiries, complaints, and requests in real-time.

- Easily identify the property, asset, or location that the citizen is reporting.

- Assign and schedule tasks to crew for prompt resolution of citizen issues.

- Track the status of customer requests and complaints.

- Link the issues to other modules for property management and code violation.

- Offers analytical insights to monitor and track customer service performance.

If you are ready to simplify your constituent engagement management, give us a call today or email to learn more.

WWW.MUNILOGIC.COM
267-915-0340
INFO@MUNILOGIC.COM